Sendero Health Plans: Original Silver Al/AN Zero Cost Share-102

Coverage for: Individual, Individual + Spouse, Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-844-800-4693 or visit us at www.SenderoHealth.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.https://www.healthcare.gov/sbc-glossary or call 1-844-800-4693 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0/Individual or \$0/Family	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other deductibles for specific services?	No	You don't have to meet deductible for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not Applicable	This <u>plan</u> does not have an <u>out–of–pocket limit</u> on your expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Not Applicable	This <u>plan</u> does not have an <u>out–of–pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://senderohealth.com/physicia n_search or call 1-844-800-4693 for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

		What You Will Pay				
Common Medical Event	Services You May Need	Indian Health Care <u>Provider</u> (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out- of-Network <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	No charge	No charge	Not covered	None.	
If you visit a health care provider's office or clinic	Specialist visit	No charge	No charge	Not covered	A <u>referral</u> must be obtained from your <u>Primary care physician</u> before you see a <u>specialist</u> . (OBGYN and Behavioral/Substance abuse <u>providers</u> do not require a <u>referral</u>).	
	Preventive care/screening/ immunization	No charge	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge	No charge	Not covered	Certain services may require preauthorization. If preauthorization is not obtained you may be responsible for payment. Diagnostic tests are tests to figure out what your health problem is. Not all blood work falls under diagnostic testing. Confirm if the services are for diagnostic testing with your provider.	
	Imaging (CT/PET scans, MRIs)	No charge	No charge	Not covered	Certain services may require preauthorization. If preauthorization is not obtained you may be responsible for payment.	
If you need drugs to	Generic drugs (Tier 2)	No charge	No charge	Not covered	Covers up to a 30-day supply. Certain	
treat your illness or condition	Preferred brand drugs (Tier 3)	No charge	No charge	Not covered	preventive drugs are covered with no <u>copay</u> . Oral and injectable fertility drugs are	
More information about prescription drug coverage is available at	Non-preferred brand drugs (Tier 4)	No charge	No charge	Not covered	excluded. Certain <u>prescription drugs</u> may require <u>preauthorization</u> . If <u>preauthorization</u> is not obtained you may be responsible for	
www.SenderoHealth.com	Specialty drugs (Tier 5)	No charge	No charge	Not covered	payment.	

For more information about limitations and exceptions, see the <u>plan</u> or policy documents at <u>https://www.senderohealth.com/2025-plans-and-benefits</u>.

		What You Will Pay		у		
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out- of-Network <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information	
/files/2025/Formulary.co m						
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	No charge	Not covered	Certain services may require preauthorization. If preauthorization is not	
surgery	Physician/surgeon fees	No charge	No charge	Not covered	obtained you may be responsible for payment.	
	Emergency room care	No charge	No charge	Not covered	None.	
If you need immediate medical attention	Emergency medical transportation	No charge	No charge	Not covered	None.	
	<u>Urgent care</u>	No charge	No charge	Not covered	None.	
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	No charge	Not covered	<u>Preauthorization</u> is required for services. If <u>preauthorization</u> is not obtained you may be responsible for payment.	
	Physician/surgeon fees	No charge	No charge	Not covered	<u>Preauthorization</u> is required for services. If <u>preauthorization</u> is not obtained you may be responsible for payment.	
If you need mental health, behavioral health, or substance	Outpatient services	No charge	No charge	Not covered	Preauthorization is required for some outpatient mental health, behavioral health and / or substance abuse services. If preauthorization is not obtained you may be responsible for payment.	
abuse services	Inpatient services	No charge	No charge	Not covered	<u>Preauthorization</u> is required for services. If <u>preauthorization</u> is not obtained you may be responsible for payment.	
If you are pregnant	Office visits	No charge	No charge	Not covered	Certain services may require	
	Childbirth/delivery professional services	No charge	No charge	Not covered	preauthorization. If preauthorization is not obtained you may be responsible for	
	Childbirth/delivery facility services	No charge	No charge	Not covered	payment. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	

For more information about limitations and exceptions, see the <u>plan</u> or policy documents at <u>https://www.senderohealth.com/2025-plans-and-benefits</u>.

	What You Will Pay				
Common Medical Event	Services You May Need	Indian Health Care <u>Provider</u> (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out- of-Network <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	No charge	No charge	Not covered	Limited to 60 visits per year. Preauthorization is required for services. If preauthorization is not obtained you may be responsible for payment.
	Rehabilitation services	No charge	No charge	Not covered	Certain services may require preauthorization. If preauthorization is not obtained you may be responsible for payment.
If you need help recovering or have other special health needs	Habilitation services	No charge	No charge	Not covered	Habilitation services include: Autism services and the benchmark plan does not impose age or maximums on autism coverage. Certain services may require preauthorization. If preauthorization is not obtained you may be responsible for payment.
	Skilled nursing care	No charge	No charge	Not covered	Limited to 25 visits per year. Preauthorization is required for services. If preauthorization is not obtained you may be responsible for payment
	Durable medical equipment	No charge	No charge	Not covered	Certain services may require preauthorization. If preauthorization is not obtained you may be responsible for payment.
	Hospice services	No charge	No charge	Not covered	<u>Preauthorization</u> is required for services. If <u>preauthorization</u> is not obtained you may be responsible for payment.
If your child needs dental or eye care	Children's eye exam	No charge	No charge	Not covered	Limited to one (1) visit per year.
	Children's glasses	No charge	No charge	Not covered	Limited to contact lenses or one (1) pair of glasses (frames and lenses) per year for members 0-21 years of age. Limited to the

For more information about limitations and exceptions, see the <u>plan</u> or policy documents at <u>https://www.senderohealth.com/2025-plans-and-benefits</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care <u>Provider</u> (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out- of-Network <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information
					end of the <u>plan</u> year in which age 21 is reached.
	Children's dental check-up	No charge	No charge	Not covered	Limited to the last day of the month in which member turns 19.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortions (except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Bariatric surgery

- Cosmetic surgery
- Dental care (Adult)
- Long-term care

- Non-emergency care when traveling outside of the U.S.
- Routine eye care (Adult)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care, limited to 35 visits per year
- Hearing aids, limited to 1 per ear, every 3 years
- Infertility treatment is limited to diagnostic services only. Treatment to correct the infertility condition and services such as in vitro fertilization and artificial insemination are excluded from coverage.
- Private-duty nursing if <u>medically necessary</u>
- Routine foot care is limited to foot care in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- Sendero Health Plans 1-844-800-4693 or visit www.senderohealth.com
- Texas Department of Insurance: 1-800-578-4677 or visit http://www.tdi.texas.gov/index.html
- Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa
- Healthcare.gov www.HealthCare.gov or call 1-800-318-2596

Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information

For more information about limitations and exceptions, see the <u>plan</u> or policy documents at https://www.senderohealth.com/2025-plans-and-benefits.

about the Marketplace, visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

• Texas Department of Insurance, 1601 Congress Avenue, Austin, TX 78701, (800) 578-4677, http://www.tdi.texas.gov/index.html

Does this <u>plan</u> provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-844-800-4693.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-844-800-4693.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-844-800-4693.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-844-800-4693

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.02** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$0
■ Hospital (facility) copayment	\$0
Other copayment	\$0

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$0

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$0
■ Hospital (facility) copayment	\$0
■ Other <u>copayment</u>	\$0

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$0
■ Hospital (facility) copayment	\$0
■ Other copayment	\$0

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800			
In this example, Mia would pay:				
Cost Sharing				
<u>Deductibles</u>	\$0			
Copayments	\$0			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$0			

The plan would be responsible for the other costs of these EXAMPLE covered services.