Sendero Health Plans: Original Silver 73% AV-104 Coverage for: Individual, Individual + Spouse, Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-844-800-4693 or visit us at <a href="www.SenderoHealth.com">www.SenderoHealth.com</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="www.https://www.healthcare.gov/sbc-glossary">www.https://www.healthcare.gov/sbc-glossary</a> or call 1-844-800-4693 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$4,200/Individual or \$8,400/Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No	You don't have to meet deductible for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$5,750/Individual or \$11,500/Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://senderohealth.com/physicia">https://senderohealth.com/physicia</a> <a href="n search">n search</a> or call 1-844-800-4693 <a href="font-weight: 150%">for a list of network providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you

Important Questions	Answers	Why This Matters:
see a <u>specialist</u> ?		have a <u>referral</u> before you see the <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations Everytions 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care	Primary care visit to treat an injury or illness	\$15 copay/office visit Deductible does not apply.	Not Covered	Covered expense during a Healthcare Practitioner's office visit does not include charges incurred for advanced imaging, pulmonary function studies, cardiac catheterization, electrocardiogram (EKG), electroencephalogram (EEG), laboratory test and / or diagnostic test. Copayment applies after deductible has been met, unless otherwise indicated. This category also applies to mental health and substance abuse office visits.
provider's office or clinic	<u>Specialist</u> visit	\$50 <u>copay</u> /visit	Not Covered	A <u>referral</u> must be obtained from your <u>primary care physician</u> before you see a <u>specialist</u> . (OBGYN and Behavioral/Substance abuse <u>providers</u> do not require a <u>referral</u> ). <u>Copayment</u> applies after <u>deductible</u> has been met, unless otherwise indicated.
	Preventive care/screening/ immunization	No charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$30 copay/test/x-rays and diagnostic imaging \$30 copay/ laboratory outpatient and	Not Covered	Certain services may require preauthorization. If preauthorization is not obtained you may be responsible for payment. Copayment applies after deductible has been met, unless otherwise

		What Yo	ou Will Pay	Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
		professional services		indicated. <u>Diagnostic tests</u> are tests to figure out what your health problem is. Not all blood work falls under <u>diagnostic test</u> . Confirm if the services are for <u>diagnostic testing</u> with your <u>provider</u> .
	Imaging (CT/PET scans, MRIs)	25% coinsurance	Not Covered	Certain services may require preauthorization. If preauthorization is not obtained you may be responsible for payment.
If you need drugs to treat your illness or	Generic drugs (Tier 2)	\$10 copay/prescription Deductible does not apply.	Not Covered	Covers up to a 30-day supply. Certain preventive drugs are covered with no copay.
condition  More information about prescription drug	Preferred brand drugs (Tier 3)	\$40 <u>copay</u> /prescription <u>Deductible</u> does not apply.	Not Covered	Oral and injectable fertility drugs are excluded. Copayment applies after deductible has been met, unless otherwise indicated. Certain prescription drugs may require preauthorization. If preauthorization is not obtained you may be responsible for payment.
<u>coverage</u> is available at www.SenderoHealth.com /files/2025/Formulary.co	Non-preferred brand drugs (Tier 4)	\$80 copay/prescription	Not Covered	
m	Specialty drugs (Tier 5)	30% <u>coinsurance/</u> prescription	Not Covered	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	Not Covered	Certain services may require preauthorization. If preauthorization is not
surgery	Physician/surgeon fees	20% coinsurance	Not Covered	obtained you may be responsible for payment.
If you need immediate	Emergency room care	\$350 <u>copay</u> /visit	\$350 <u>copay</u> /visit	Emergency room services copay is waived if admitted and inpatient benefits are applied.  Copayment applies after deductible has been met, unless otherwise indicated.
If you need immediate medical attention	Emergency medical transportation	\$350 <u>copay</u> /transport	\$350 <u>copay</u> /transport	<u>Copayment</u> applies after <u>deductible</u> has been met, unless otherwise indicated.
	<u>Urgent care</u>	\$50 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not Covered	Copayment applies after deductible has been met, unless otherwise indicated.

		What Yo	u Will Pay	Limitations Expontions & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a hospital stay	Facility fee (e.g., hospital room)	\$350 <u>copay</u> /stay	Not Covered	Preauthorization is required for services. If preauthorization is not obtained you may be responsible for payment. Copayment applies after deductible has been met, unless otherwise indicated.
	Physician/surgeon fees	30% coinsurance/stay	Not Covered	<u>Preauthorization</u> is required for services. If <u>preauthorization</u> is not obtained you may be responsible for payment.
If you need mental health, behavioral	Outpatient services	10% coinsurance/visit	Not Covered	Preauthorization is required for some outpatient mental health, behavioral health and / or substance abuse services. If preauthorization is not obtained you may be responsible for payment.
health, or substance abuse services	Inpatient services	\$350 <u>copay</u> /stay	Not Covered	<u>Preauthorization</u> is required for services. If <u>preauthorization</u> is not obtained you may be responsible for payment. <u>Copayment</u> applies after <u>deductible</u> has been met, unless otherwise indicated.
If you are programmed	Office visits	\$10 copay/office visit Deductible does not apply.	Not Covered	Cost sharing does not apply to certain preventive services. No charge for subsequent prenatal visits with the same provider or provider group per pregnancy. Depending on the type of services,
If you are pregnant	Childbirth/delivery professional services	30% coinsurance/stay	Not Covered	coinsurance may apply. Maternity care may include tests and services described
	Childbirth/delivery facility services	\$350 copay/delivery	Not Covered	elsewhere in the SBC (i.e. ultrasound). <u>Copayment applies after deductible</u> has been met, unless otherwise indicated.
If you need help recovering or have other special health needs	Home health care	No charge/visit  Deductible does not apply.	Not Covered	Limited to 60 visits per year.  Preauthorization is required for services. If preauthorization is not obtained you may be responsible for payment.
IICCUS	Rehabilitation services	\$65 <u>copay</u> /visit		Certain services may require

		What Yo	u Will Pay	Limitationa Expontiona 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
			Not Covered	<u>preauthorization</u> . If <u>preauthorization</u> is not obtained you may be responsible for payment. <u>Copayment</u> applies after <u>deductible</u> has been met, unless otherwise indicated.
	Habilitation services	20% coinsurance	Not Covered	Habilitation services include: Autism services and the benchmark <u>plan</u> does not impose age or maximums on autism coverage. Certain services may require <u>preauthorization</u> . If <u>preauthorization</u> is not obtained you may be responsible for payment.
	Skilled nursing care	\$300 <u>copay</u> /stay	Not Covered	Limited to 25 visits per year.  Preauthorization is required for services. If preauthorization is not obtained you may be responsible for payment. Copayment applies after deductible has been met, unless otherwise indicated.
	Durable medical equipment	20% coinsurance/ equipment	Not Covered	Certain services may require preauthorization. If preauthorization is not obtained you may be responsible for payment.
	Hospice services	20% coinsurance	Not Covered	<u>Preauthorization</u> is required for services. If <u>preauthorization</u> is not obtained you may be responsible for payment.
	Children's eye exam	\$40 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not Covered	Limited to one (1) visit per year. Copayment applies after deductible has been met, unless otherwise indicated.
If your child needs dental or eye care	Children's glasses	20% coinsurance	Not Covered	Limited to contact lenses or one (1) pair of glasses (frames and lenses) per year for members 0-21 years of age. Limited to the end of the plan year in which age 21 is reached.

			u Will Pay	Limitations, Exceptions, & Other
Common Medical Event	Services You May Need		Out-of-Network Provider (You will pay the most)	Important Information
	Children's dental check-up	20% coinsurance	Not Covered	Limited to the last day of the month in which member turns 19.

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortions (except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Bariatric surgery

- Cosmetic surgery
- Dental care (Adult)
- Long-term care

- Non-emergency care when traveling outside of the U.S.
- Routine eye care (Adult)
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care, limited to 35 visits per year
- Hearing aids, limited to 1 per ear, every 3 years
- Infertility treatment is limited to diagnostic services only. Treatment to correct the infertility condition and services such as in vitro fertilization and artificial insemination are excluded from coverage.
- Private-duty nursing if <u>medically necessary</u>
- Routine foot care is limited to foot care in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- Sendero Health Plans 1-844-800-4693 or visit <u>www.senderohealth.com</u>
- Texas Department of Insurance: 1-800-578-4677 or visit <a href="http://www.tdi.texas.gov/index.html">http://www.tdi.texas.gov/index.html</a>
- Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>
- Healthcare.gov <u>www.HealthCare.gov</u> or call 1-800-318-2596

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

For more information about limitations and exceptions, see the <u>plan</u> or policy documents at <a href="https://www.senderohealth.com/2025-plans-and-benefits">https://www.senderohealth.com/2025-plans-and-benefits</a>.

Texas Department of Insurance, 1601 Congress Avenue, Austin, TX 78701, (800) 578-4677, <a href="http://www.tdi.texas.gov/index.html">http://www.tdi.texas.gov/index.html</a>

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-844-800-4693.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-844-800-4693.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-844-800-4693.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-844-800-4693

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

**PRA Disclosure Statement:** According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.02** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$4,200
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$350
Other copayment	\$350

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$4,200	
<u>Copayments</u>	\$400	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$4,600	

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$4,200
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$350
■ Other <u>copayment</u>	\$350

### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$400
Copayments	\$700
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$1,100

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$4,200
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$350
Other <u>copayment</u>	\$350

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$2,400
Copayments	\$10
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,410

