

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-844-800-4693 or visit us at www.SenderoHealth.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.https://www.healthcare.gov/sbc-glossary or call 1-844-800-4693 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| What is the overall<br><u>deductible</u> ?                                | \$8,550/Individual or<br>\$17,100/Family   | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services<br>covered before you meet<br>your <u>deductible</u> ? | Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> .                     | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.<br>But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u><br><u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered<br><u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .   |
| Are there other<br>deductibles<br>for specific<br>services?               | No   | You don't have to meet <u>deductible</u> for specific services.   |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ?   | \$9,200/Individual or<br>\$18,400/Family   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the <u>out-of-pocket limit</u> ?                  | Premiums, balance-billing charges,<br>and health care this <u>plan</u> doesn't<br>cover.                                       | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you<br>use a <u>network provider</u> ?               | Yes. See<br>https://senderohealth.com/physicia<br>n_search/ or call 1-844-800-4693<br>for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> .<br>You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to  | Yes.   | This plan will pay some or all of the costs to see a specialist for covered services but only if you  |

| Important Questions       | Answers | Why This Matters:   |
|---------------------------|---------|---|
| see a <u>specialist</u> ? |         | have a <u>referral</u> before you see the <u>specialist</u> . |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

|  |  | What You Will Pay   |  | Limitations, Exceptions, & Other   |
|--|--|---|--|--|
| Common Medical Event   | Services You May Need                            | Network Provider<br>(You will pay the least)                            | Out-of-Network Provider<br>(You will pay the most) | Important Information  |
| If you visit a health care<br>provider's office or<br>clinic | Primary care visit to treat an injury or illness | \$25 <u>copay</u> /office visit<br><u>Deductible</u> does not<br>apply. | Not Covered  | Covered expense during a Healthcare<br>Practitioner's office visit does not include<br>charges incurred for advanced imaging,<br>pulmonary function studies, cardiac<br>catheterization, electrocardiogram (EKG),<br>electroencephalogram (EEG), laboratory<br>test and / or <u>diagnostic test.</u> <u>Copayment</u><br>applies after <u>deductible</u> has been met,<br>unless otherwise indicated. This category<br>also applies to mental health and substance<br>abuse office visits. |
|  | <u>Specialist</u> visit                          | \$75 <u>copay</u> /visit<br><u>Deductible</u> does not<br>apply.        | Not Covered  | A <u>referral</u> must be obtained from your<br><u>Primary care physician</u> before you see a<br><u>specialist</u> . (OBGYN and<br>Behavioral/Substance abuse <u>providers</u> do<br>not require a <u>referral</u> ). <u>Copayment</u> applies<br>after <u>deductible</u> has been met, unless<br>otherwise indicated.  |
|  | Preventive care/screening/<br>immunization       | No charge   | Not Covered  | You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.  |
| lf you have a test   | <u>Diagnostic test</u> (x-ray, blood<br>work)    | No charge/ test<br>after <u>deductible</u>                              | Not Covered  | Certain services may require<br>preauthorization. If preauthorization is not<br>obtained you may be responsible for<br>payment. <u>Diagnostic tests</u> are tests to figure<br>out what your health problem is. Not all  |

For more information about limitations and exceptions, see the plan or policy documents at https://www.senderohealth.com/2025-plans-and-benefits.

|  |   | What You Will Pay   |  | Limitationa Exceptiona 8 Other  |
|--|---|---|--|---|
| Common Medical Event                                       | Services You May Need                             | Network Provider<br>(You will pay the least)                            | Out-of-Network Provider<br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information   |
|  |   |   |  | blood work falls under <u>diagnostic testing</u> .<br>Confirm if the services are for <u>diagnostic</u><br><u>testing</u> with your <u>provider</u> . |
|  | Imaging (CT/PET scans,<br>MRIs)                   | No charge/ test<br>after <u>deductible</u>                              | Not Covered  | Certain services may require<br><u>preauthorization</u> . If <u>preauthorization</u> is not<br>obtained you may be responsible for<br>payment.        |
| If you need drugs to<br>treat your illness or<br>condition | Generic drugs (Tier 2)                            | \$22 <u>copay</u> /prescription<br><u>Deductible</u> does not<br>apply. | Not Covered  | Covers up to a 30-day supply. Certain preventive drugs are covered with no <u>copay</u> . Oral and injectable fertility drugs are                     |
| More information about<br>prescription drug                | Preferred brand drugs (Tier 3)                    | No charge/ prescription after deductible                                | Not Covered  | excluded. <u>Copayment</u> applies after<br><u>deductible</u> has been met, unless otherwise  |
| coverage is available at www.SenderoHealth.com             | Non-preferred brand drugs<br>(Tier 4)             | No charge/ prescription after deductible                                | Not Covered  | indicated. Certain <u>prescription drugs</u> may require <u>preauthorization</u> . If <u>preauthorization</u>   |
| /files/2025/Formulary.co<br>m                              | Specialty drugs (Tier 5)                          | No charge/ prescription after deductible                                | Not Covered  | is not obtained you may be responsible for payment.   |
| If you have outpatient                                     | Facility fee (e.g., ambulatory<br>surgery center) | No charge/ visit<br>after <u>deductible</u>                             | Not Covered  | Certain services may require<br>preauthorization. If preauthorization is not  |
| surgery  | Physician/surgeon fees                            | No charge/ visit<br>after <u>deductible</u>                             | Not Covered  | obtained you may be responsible for payment.  |
|  | Emergency room care                               | No charge/ visit<br>after <u>deductible</u>                             | No charge/ visit<br>after <u>deductible</u>        | Emergency room services copay is waived if admitted and inpatient benefits are applied.   |
| If you need immediate medical attention                    | Emergency medical<br>transportation               | No charge/ transport after deductible                                   | No charge/ transport<br>after <u>deductible</u>    | None.   |
|  | Urgent care                                       | No charge/ visit<br>after <u>deductible</u>                             | Not Covered  | None.   |
| lf you have a hospital<br>stay                             | Facility fee (e.g., hospital room)                | No charge/ stay<br>after <u>deductible</u>                              | Not Covered  | Preauthorization is required for services. If preauthorization is not obtained you may be responsible for payment.                                    |
|  | Physician/surgeon fees                            | No charge/ stay<br>after <u>deductible</u>                              | Not Covered  | Preauthorization is required for services. If preauthorization is not obtained you may be   |

For more information about limitations and exceptions, see the plan or policy documents at <u>https://www.senderohealth.com/2025-plans-and-benefits</u>.

|   |  | What Yo   | ou Will Pay  | Limitationa Evantiona 8 Other   |
|---|--|---|--|---|
| Common Medical Event  | Services You May Need                        | Network Provider<br>(You will pay the least)            | Out-of-Network Provider<br>(You will pay the most)   | Limitations, Exceptions, & Other<br>Important Information   |
|   |  |   |  | responsible for payment.  |
| lf you need mental<br>health, behavioral<br>health, or substance        | Outpatient services                          | No charge/ visit<br>after <u>deductible</u>             | Not Covered  | Preauthorization is required for some<br>outpatient mental health, behavioral health<br>and / or substance abuse services. If<br>preauthorization is not obtained you may be<br>responsible for payment.  |
| abuse services  | Inpatient services                           | No charge/ stay<br>after <u>deductible</u>              | Not Covered  | Preauthorization is required for services. If preauthorization is not obtained you may be responsible for payment.  |
|   | Office visits                                | ts No charge/ visit Not Covered preventive service      | Cost sharing does not apply to certain<br>preventive services. No charge for<br>subsequent prenatal visits with the same |   |
| If you are pregnant   | Childbirth/delivery<br>professional services | No charge/ stay<br>after <u>deductible</u>              | Not Covered  | provider or provider group per pregnancy.<br>Depending on the type of services,<br><u>coinsurance</u> may apply. Maternity care may<br>include tests and services described<br>elsewhere in the SBC (i.e. ultrasound).<br><u>Copayment</u> applies after <u>deductible</u> has<br>been met, unless otherwise indicated. |
|   | Childbirth/delivery facility services        | No charge/ delivery<br>after <u>deductible</u>          | Not Covered  |   |
|   | Home health care                             | No charge/visit<br><u>Deductible</u> does not<br>apply. | Not Covered  | Limited to 60 visits per year.<br><u>Preauthorization</u> is required for services. If<br><u>preauthorization</u> is not obtained you may be<br>responsible for payment.  |
| If you need help<br>recovering or have<br>other special health<br>needs | Rehabilitation services                      | No charge/ visit<br>after <u>deductible</u>             | Not Covered  | Certain services may require<br>preauthorization. If preauthorization is not<br>obtained you may be responsible for<br>payment.   |
|   | Habilitation services                        | No charge/ visit<br>after <u>deductible</u>             | Not Covered  | Habilitation services include: Autism<br>services and the benchmark <u>plan</u> does not<br>impose age or maximums on autism<br>coverage. Certain services may require<br><u>preauthorization</u> . If <u>preauthorization</u> is not<br>obtained you may be responsible for  |

For more information about limitations and exceptions, see the plan or policy documents at <u>https://www.senderohealth.com/2025-plans-and-benefits</u>.

|   |                            | What You Will Pay                            |  | Limitations, Exceptions, & Other  |
|---|----------------------------|--|--|---|
| Common Medical Event                      | Services You May Need      | Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) | Important Information   |
|   |                            |  |  | payment.  |
|   | Skilled nursing care       | No charge/ stay<br>after <u>deductible</u>   | Not Covered  | Limited to 25 visits per year.<br><u>Preauthorization</u> is required for services. If<br><u>preauthorization</u> is not obtained you may be<br>responsible for payment.                |
|   | Durable medical equipment  | No charge/ equipment after <u>deductible</u> | Not Covered  | Certain services may require<br>preauthorization. If preauthorization is not<br>obtained you may be responsible for<br>payment.   |
|   | Hospice services           | No charge/ visit<br>after <u>deductible</u>  | Not Covered  | Preauthorization is required for services. If preauthorization is not obtained you may be responsible for payment.  |
|   | Children's eye exam        | No charge/ visit<br>after <u>deductible</u>  | Not Covered  | Limited to one (1) visit per year.  |
| lf your child needs<br>dental or eye care | Children's glasses         | No charge<br>after <u>deductible</u>         | Not Covered  | Limited to contact lenses or one (1) pair of glasses (frames and lenses) per year for members 0-21 years of age. Limited to the end of the <u>plan</u> year in which age 21 is reached. |
|   | Children's dental check-up | No charge after<br>deductible                | Not Covered  | Limited to the last day of the month in which member turns 19.  |

## **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)                  |   |   |  |
|---|---|---|--|
| <ul> <li>Abortions (except in cases of rape, incest, or<br/>when the life of the mother is endangered)</li> <li>Acupuncture</li> <li>Bariatric surgery</li> </ul> | <ul><li>Cosmetic surgery</li><li>Dental care (Adult)</li><li>Long-term care</li></ul> | <ul> <li>Non-emergency care when traveling outside<br/>of the U.S.</li> <li>Routine eye care (Adult)</li> <li>Weight loss programs</li> </ul> |  |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care, limited to 35 visits per Infertility treatment is limited to diagnostic Routine foot care is limited to foot care in • • services only. Treatment to correct the connection with diabetes, circulatory disorders year infertility condition and services such as in of the lower extremities, peripheral vascular Hearing aids, limited to 1 per ear, every 3 ٠ vitro fertilization and artificial insemination disease, peripheral neuropathy, or chronic years are excluded from coverage. arterial or venous insufficiency.
  - Private-duty nursing if <u>medically necessary</u>

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- Sendero Health Plans 1-844-800-4693 or visit <u>www.senderohealth.com</u>
- Texas Department of Insurance: 1-800-578-4677 or visit http://www.tdi.texas.gov/index.html
- Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-guestion/ask-ebsa/about-ebsa/about-ebsa/ask-a-guestion/ask-ebsa/about-ebsa/about-ebsa/ask-a-guestion/ask-ebsa/about-ebsa/about-ebsa/ask-a-guestion/ask-ebsa/about-ebsa/ask-a-guestion/ask-ebsa/about-ebsa/ask-a-guestion/ask-ebsa/about-ebsa/ask-a-guestion/ask-ebsa/about-ebsa/about-ebsa/ask-a-guestion/ask-ebsa/about-ebsa/ask-a-guestion/ask-ebsa/about-ebsa/ask-a-guestion/ask-ebsa/about-ebsa/ask-a-guestion/ask-ebsa/about-ebsa/ask-a-guestion/ask-e
- Healthcare.gov <u>www.HealthCare.gov</u> or call 1-800-318-2596

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

• Texas Department of Insurance, 1601 Congress Avenue, Austin, TX 78701, (800) 578-4677, http://www.tdi.texas.gov/index.html

### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-844-800-4693. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-844-800-4693. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-844-800-4693. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-844-800-4693 **PRA Disclosure Statement:** According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.02** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

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### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

| The plan's overall deductible        | \$8,550 |
|--------------------------------------|---------|
| Specialist copayment                 | \$75    |
| Hospital (facility) <u>copayment</u> | \$0     |
| Other <u>copayment</u>               | \$0     |

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: |          |
| Cost Sharing                    |          |
| Deductibles                     | \$8,550  |
| <u>Copayments</u>               | \$10     |
| Coinsurance                     | \$0      |
| What isn't covered              |          |
| Limits or exclusions            | \$0      |
| The total Peg would pay is      | \$8,560  |

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| The plan's overall deductible        | \$8,550 |
|--------------------------------------|---------|
| Specialist copayment                 | \$75    |
| Hospital (facility) <u>copayment</u> | \$0     |
| Other <u>copayment</u>               | \$0     |

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) **Prescription drugs** Durable medical equipment (glucose meter)

| Total Example Cost             | \$5,600 |
|--------------------------------|---------|
| In this example, Joe would pay | :       |
| Cost Sharing                   |         |
| <u>Deductibles</u>             | \$3,200 |
| Copayments                     | \$500   |
| Coinsurance                    | \$0     |
| What isn't covere              | d       |
| Limits or exclusions           | \$0     |
| The total Joe would pay is     | \$3,700 |

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| The plan's overall deductible        | \$8,550 |
|--------------------------------------|---------|
| Specialist copayment                 | \$75    |
| Hospital (facility) <u>copayment</u> | \$0     |
| Other <u>copayment</u>               | \$0     |

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost \$2,800 |
|----------------------------|
|----------------------------|

### In this example. Mia would pay:

| Cost Sharing               |         |
|----------------------------|---------|
| <u>Deductibles</u>         | \$2,100 |
| Copayments                 | \$200   |
| Coinsurance                | \$0     |
| What isn't covered         |         |
| Limits or exclusions       | \$0     |
| The total Mia would pay is | \$2,300 |
|                            |         |

The plan would be responsible for the other costs of these EXAMPLE covered services.