

# IdealCare SENDERO HEALTH PLANS

Member Name:

Member ID#:

Effective Date:

Co-payment Amounts: OV:      ER:      IP:      SP:

RX Brand:      RX Generic:      RX Non-Preferred:      RX Specialty:

**Customer Service Phone Number:**

1-844-800-4693

TDI/QHP

## IMPORTANT INFORMATION/INFORMACIÓN IMPORTANTE

**CUSTOMER SERVICE/** SERVICIO AL CLIENTE

**1-844-800-4693**

**TTY/** LÍNEA DE AYUDA TTY

**7-1-1**

**BEHAVIORAL HEALTH/** SALUD DEL COMPORTAMIENTO

**1-855-765-9696**

**NURSE LINE/** LÍNEA DE ENFERMEROS

**1-855-880-7019**

**VISION SERVICES/** SERVICIOS PARA LA VISTA

**1-855-279-9680**

**PHARMACY/** FARMACIA

**1-866-333-2757**

**NOTICE TO PROVIDER:** The member whose name appears on the face of this card is covered by Sendero Health Plans for IdealCare services. For provider billing questions call 1-844-800-4693. For UM questions call 1-855-297-9191. The UM fax number is 512-901-9724.

In case of emergency call 9-1-1 or go to the closest emergency room. After treatment, call your PCP within 24 hours.

En caso de emergencia, llame al 9-1-1 o vaya a la sala de emergencias más cercana. Después de recibir tratamiento, llame a su PCP dentro de las 24 horas.

**Submit Professional Claims to:** IdealCare, PO Box 301425, Houston, TX 77230

BIN: 610602 PCN: NVT Rx GRP: SNX

REV 12/16