

August 12, 2015

ICD-10 Provider Testing - Professional

Testing Guidance for
Providers

I. Sendero Health Plans Provider Testing Background & Overview

Sendero Health Plans has implemented system and business process changes to accommodate ICD-10 codes and comply with the ICD-10 regulatory mandate. Sendero Health Plans has conducted extensive internal testing to ensure we can accept, process and pay ICD-10 claims and are now ready to begin end-to-end testing with providers.

Sendero Health Plans has established an end-to-end testing period for providers that are interested in participating in end-to-end testing and who meet our prerequisites. End-to-end testing is available through September 15th, 2015.

We are strongly encouraging provider practices to complete, at a minimum, EDI Transaction Testing with their Clearinghouse. By completing this level of testing, you will be able to validate your practice can submit, and Sendero Health Plans can receive, ICD-10 compliant claims. Please note, we have provided instructions below on how to submit ICD-10 test claims to our clearinghouse (Emdeon), whether you submit directly to Emdeon or through a separate clearinghouse.

II. Scope & Approach

Providers are encouraged to select test claims based upon their top volume of ICD-9 codes used today. There is no limit to the # of test files that can be submitted to Emdeon however we encourage a minimum of 50 test claims be submitted that represent different services and specialties. There are two types of testing available to provider practices:

- EDI Transaction Testing: This form of testing will validate you can submit, and Sendero Health Plans can receive, ICD-10 compliant claims.
- End-to-End Testing: Sendero Health Plans can pull test files from Emdeon in order to complete end-to-end claims testing if provider communicates to Sendero Health Plans the test file information as outlined in the instructions below. Sendero Health Plans cannot guarantee we will be able to complete end-to-end for all test files but will prioritize based upon date submitted to Emdeon and will complete as many as possible during the testing window (now through September 15, 2015).
- Please note: We will only be accepting electronic 837 transactions for purposes of end-to-end testing; however providers can submit paper claims for EDI Transaction Testing (please refer to Emdeon Quick Start Guide for instructions).

III. Test Data Creation

Key attributes of the test file:

- Each file must contain all required fields that are applicable to the encounter.
- Each claim must only contain valid ICD-10 diagnosis codes. Please refer to the CMS List of valid ICD-10-CM codes.
- Each claim must contain valid provider, member, and encounter data
- Minimum of 50 test claims is recommended

- Please refer to the Emdeon Quick Start Guide referenced below for detailed instructions of file formatting and submission process
- Test claims submitted must have a date of service on or after 01/01/14 in order to be accepted by Sendero Health Plans *testing* environment.

What kind of claims to include in the file:

- High volume diagnosis codes
- Sendero Health Plans has completed extensive internal testing to ensure our systems and processes are ICD-10 compliant. For reference purposes, Appendix A represents the range of ICD-9 codes (mapped to ICD-10 codes) that were the focus of the internal integrated testing conducted to date.

IV. Test file submission

EDI Transaction Testing:

If submitting directly to Emdeon:

Please refer to Emdeon's "Submitter Provider Quick Start Guide" for detailed instructions on how to submit ICD-10 test files.

<http://www.emdeon.com/5010/pdfs/ICD10SubmitterProviderQuickStartGuide.pdf>.

If submitting to a clearinghouse that will then submit to Emdeon for the provider:

Contact clearinghouse to submit the test file to Emdeon on their behalf following the same instructions.

Also please, refer to Emdeon's ICD-10 Testing website for more information.

http://www.emdeon.com/icd10/icd10_testing.php

For paper claims:

Paper Claims for ICD-10 Testing should be sent to:

Attention: Tabitha Mayfield, Valence Health
540 W. Madison, Suite 1500
Chicago, IL 60661

V. End-to-End Testing:

In order to participate in end-to-end testing with Sendero Health Plans, you must participate in EDI Transaction Testing (as outlined above) and provide Sendero Health Plans with the following information submitted to Emdeon so we can identify and pull your claims files from Emdeon.

- Provider Name and ID
- Test File Name

- Claims Count
- Claim type (professional or institutional)
- Vendor/Clearinghouse Provider worked with to submit claims to Emdeon:
 - Vendor's submitter ID:
 - Submission Date

Please send this information to: Laura Fierro - Director Network Operations,
laura.fierro@senderohealth.com

VI. Communicating the test results

EDI Transaction Testing:

Submitters/providers can send ICD-10 coded test claims for any and all Emdeon payers and will receive standard clearinghouse claim status reporting feedback.

End-to-End Testing:

Submitters/providers will receive standard 835 results and/or EOP files based upon current reporting preferences

Note: Major issues or errors in files received may warrant additional analysis and communication

VII. Timeline

Sendero Health Plans is currently accepting test files from providers.

EDI Transaction Testing:

Providers can participate in this level of testing through 09/30/15.

End-to-End Testing:

In order to participate in end-to-end testing, test files must be accepted by Emdeon, and Health Plan must be notified of file, by 09/15/2015. Sendero Health Plans will prioritize test files based upon date Sendero Health Plans notified of file submission to Emdeon. We recommend submitting test files as soon as possible. Any test file submitted after 09/15/15 will receive the standard EDI acknowledgement response from Emdeon.

VIII. Sendero Health Plans Testing Activities

The Sendero Health Plans test environments will be configured as a replica of the target production environments on Oct 1, 2015. Claim files will follow the following process to accept, adjudicate and process the test file.

1. Files passed through claims scrubber
2. File loaded into core systems
3. Claims assigned internal tracking numbers

4. Initial claim edits
5. Secondary claim edits
6. Final claim edits
7. Auto-adjudication
8. Manual adjudication
9. Audit review
10. RFF process
11. Payment process
12. Audit review
13. EOP/EOB/835/EFT creation

Appendix A – High-Volume ICD-9 Codes Leveraged for Sendero Health Plans Integrated Testing

018.90	Miliary TB NOS-unspec	296.90	Episodic mood disord NOS
034.0	Strep sore throat	299.00	Autistic disord-current
038.9	Septicemia NOS	300.00	Anxiety state NOS
042	Human immuno virus dis	300.02	Generalized anxiety dis
046.3	Prog multifoc leukoencep	300.4	Dysthymic disorder
070.20	Hpt B acte coma wo dlta	300.9	Nonpsychotic disord NOS
070.54	Chrnc hpt C wo hpat coma	303.90	Alcohol dep NEC/NOS-unspec
070.70	Hpt C w/o hepat coma NOS	304.00	Opioid dependence-unspec
078.12	Plantar wart	304.30	Cannabis depend-unspec
078.81	Epidemic vertigo	304.90	Drug depend NOS-unspec
079.99	Viral infection NOS	305.00	Alcohol abuse-unspec
088.81	Lyme disease	309.0	Adjustmnt dis w depressn
153.3	Mal neo sigmoid colon	309.24	Adjustment dis w anxiety
154.1	Malignant neopl rectum	309.28	Adjust dis w anxiety/dep
157.0	Mal neo pancreas head	309.81	Posttraumatic stress dis
162.3	Mal neo upper lobe lung	309.9	Adjustment reaction NOS
162.9	Mal neo bronch/lung NOS	311	Depressive disorder NEC
174.4	Mal neo breast up-outer	314.00	Attn defic nonhyperact
174.8	Malign neopl breast NEC	314.01	Attn deficit w hyperact
174.9	Malign neopl breast NOS	315.31	Expressive language dis
182.0	Malig neo corpus uteri	315.32	Recp-expres language dis
183.0	Malign neopl ovary	315.39	Speech/language dis NEC
185	Malign neopl prostate	315.9	Development delay NOS
189.0	Malig neopl kidney	324.1	Intraspinal abscess
193	Malign neopl thyroid	327.23	Obstructive sleep apnea
194.0	Malign neopl adrenal	331.4	Obstructiv hydrocephalus
195.0	Mal neo head/face/neck	340	Multiple sclerosis
202.80	Oth lymp unsp xtrndrl org	343.9	Cerebral palsy NOS
203.00	Mult mye w/o achv rmson	345.90	Epilep NOS w/o intr epil
203.01	Mult myelm w remission	346.90	Migrne unsp wo ntrc mgrn
205.00	Ac myl leuk wo achv rmsn	351.0	Bell's palsy
211.3	Benign neoplasm lg bowel	354.0	Carpal tunnel syndrome
216.5	Benign neo skin trunk	359.81	Critical illness myopathy
218.9	Uterine leiomyoma NOS	361.00	Detachmnt w defect NOS
233.0	Ca in situ breast	362.52	Exudative macular degen
238.2	Unc behav neo skin	365.00	Preglaucoma NOS
242.90	Thyrottox NOS no crisis	365.11	Prim open angle glaucoma
244.9	Hypothyroidism NOS	366.16	Senile nuclear cataract
250.00	DMII wo cmp nt st uncntr	382.00	Ac supp otitis media NOS
250.02	DMII wo cmp uncntrld	382.9	Otitis media NOS
250.03	DMI wo cmp uncntrld	401.1	Benign hypertension
250.50	DMII ophth nt st uncntrl	401.9	Hypertension NOS
250.80	DMII oth nt st uncntrld	410.71	Subendo infarct, initial
257.2	Testicular hypofunc NEC	414.00	Cor ath unsp vsl ntv/gft
268.9	Vitamin D deficiency NOS	414.01	Crnry athrsl natve vssl
272.0	Pure hypercholesterolem	427.31	Atrial fibrillation
272.2	Mixed hyperlipidemia	428.0	CHF NOS
272.4	Hyperlipidemia NEC/NOS	434.91	Crbl art ocl NOS w infrc
275.02	Hemochromatos-rbc trans	460	Acute nasopharyngitis
276.51	Dehydration	461.9	Acute sinusitis NOS
278.00	Obesity NOS	462	Acute pharyngitis
278.01	Morbid obesity	463	Acute tonsillitis
280.9	Iron defic anemia NOS	465.8	Acute uri mult sites NEC
282.62	Hb-SS disease w crisis	465.9	Acute uri NOS
285.9	Anemia NOS	466.0	Acute bronchitis
289.83	Myelofibrosis	466.11	Acu broncholit d/t RSV
295.70	Schizoaffective dis NOS	466.19	Acu brnchlts d/t oth org
296.20	Depress psychosis-unspec	473.9	Chronic sinusitis NOS
296.30	Recurr depr psychos-unsp	477.0	Rhinitis due to pollen
296.32	Recurr depr psychos-mod	477.8	Allergic rhinitis NEC
296.33	Recur depr psych-severe	477.9	Allergic rhinitis NOS
296.80	Bipolar disorder NOS	478.19	Nasal & sinus dis NEC
296.89	Bipolar disorder NEC	486	Pneumonia, organism NOS

487.1	Flu w resp manifest NEC	702.0	Actinic keratosis
490	Bronchitis NOS	706.1	Acne NEC
491.21	Obs chr bronc w(ac) exac	710.0	Syst lupus erythematosus
493.00	Extrinsic asthma NOS	714.0	Rheumatoid arthritis
493.02	Ext asthma w(acute) exac	714.9	Inflamm polyarthrop NOS
493.90	Asthma NOS	715.16	Loc prim osteoarth-1/leg
493.91	Asthma w status asthmat	715.35	Loc osteoarth NOS-pelvis
493.92	Asthma NOS w (ac) exac	715.36	Loc osteoarth NOS-1/leg
496	Chr airway obstruct NEC	715.96	Osteoarthros NOS-1/leg
518.81	Acute respiratry failure	719.41	Joint pain-shlder
521.00	Dental caries NOS	719.42	Joint pain-up/arm
530.81	Esophageal reflux	719.43	Joint pain-forearm
536.8	Stomach function dis NEC	719.45	Joint pain-pelvis
540.9	Acute appendicitis NOS	719.46	Joint pain-1/leg
550.90	Unilat inguinal hernia	719.47	Joint pain-ankle
555.9	Regional enteritis NOS	721.0	Cervical spondylosis
558.9	Noninf gastroenterit NEC	721.3	Lumbosacral spondylosis
562.11	Dvrtcli colon w/o hmrbg	722.0	Cervical disc displacmnt
564.00	Constipation NOS	722.10	Lumbar disc displacement
574.10	Cholelith w cholecys NEC	722.4	Cervical disc degen
577.0	Acute pancreatitis	722.52	Lumb/lumbosac disc degen
584.9	Acute kidney failure NOS	723.1	Cervicalgia
585.6	End stage renal disease	723.3	Cervicobrachial syndrome
592.0	Calculus of kidney	723.4	Brachial neuritis NOS
592.1	Calculus of ureter	724.02	Spin sten,lumbr wo claud
599.0	Urin tract infection NOS	724.1	Pain in thoracic spine
611.72	Lump or mass in breast	724.2	Lumbago
616.10	Vaginitis NOS	724.3	Sciatica
620.2	Ovarian cyst NEC/NOS	724.4	Lumbosacral neuritis NOS
623.5	Noninfect vag leukorrhoea	724.5	Backache NOS
625.3	Dysmenorrhoea	726.10	Rotator cuff synd NOS
625.4	Premenstrual tension	728.71	Plantar fibromatosis
625.9	Fem genital symptoms NOS	728.85	Spasm of muscle
626.0	Absence of menstruation	728.87	Muscle weakness-general
626.2	Excessive menstruation	729.1	Myalgia and myositis NOS
626.4	Irregular menstruation	729.5	Pain in limb
627.2	Sympt fem climact state	739.1	Somat dysfunc cervic reg
628.9	Female infertility NOS	739.2	Somat dysfunc thorac reg
632	Missed abortion	739.3	Somat dysfunc lumbar reg
640.03	Threaten abort-ante part	739.4	Somat dysfunc sacral reg
642.31	Trans hyperten-delivered	769	Respiratory distress syn
642.41	Mild/NOS preeclamp-deliv	774.6	Fetal/neonatal jaund NOS
642.51	Severe preeclamp-deliver	780.02	Trans alter awareness
644.03	Thrt prem labor-ante part	780.2	Syncope and collapse
644.13	Threat labor NEC-ante part	780.39	Convulsions NEC
644.21	Early onset delivery-del	780.4	Dizziness and giddiness
645.11	Post term preg-del	780.60	Fever NOS
646.63	Gu infection-ante partum	780.79	Malaise and fatigue NEC
646.83	Preg compl NEC-ante part	780.96	Generalized pain
648.81	Abn glucose toler-deliv	780.97	Altered mental status
648.83	Abn glucose-ante partum	781.2	Abnormality of gait
648.91	Oth curr cond-delivered	781.3	Lack of coordination
648.93	Oth curr cond-ante partum	782.0	Skin sensation disturb
650	Normal delivery	782.1	Nonspecif skin erupt NEC
654.21	Prev c-delivery-delivrd	782.3	Edema
654.23	Prev c-delivery-ante part	783.1	Abnormal weight gain
655.83	Fetal abnorm NEC-ante part	783.3	Feeding problem
658.11	Prem rupt membran-deliv	783.40	Lack norm physio dev NOS
659.63	Elderly multigravd-ante part	783.41	Failure to thrive-child
659.71	Abn ftl hrt rate/rhy-del	783.42	Delayed milestones
663.31	Cord entangle NEC-deliv	784.0	Headache
664.01	Del w 1 deg lacerat-del	784.59	Speech disturbance NEC
664.11	Del w 2 deg lacerat-del	785.0	Tachycardia NOS
682.6	Cellulitis of leg	785.1	Palpitations
682.9	Cellulitis NOS	785.2	Cardiac murmurs NEC
691.0	Diaper or napkin rash	786.00	Respiratory abnorm NOS
692.9	Dermatitis NOS	786.05	Shortness of breath
696.1	Other psoriasis	786.09	Respiratory abnorm NEC
701.2	Acq acanthosis nigricans	786.2	Cough

786.50	Chest pain NOS	V58.11	Antineoplastic chemo enc
786.59	Chest pain NEC	V58.44	Aftercare organ transplt
787.01	Nausea with vomiting	V58.69	Long-term use meds NEC
787.03	Vomiting alone	V58.81	Fit/adj vascular cathetr
787.20	Dysphagia NOS	V58.83	Therapeutic drug monitor
787.91	Diarrhea	V70.0	Routine medical exam
788.1	Dysuria	V72.0	Eye & vision examination
788.30	Urinary incontinence NOS	V72.31	Routine gyn examination
789.00	Abdmnal pain unspcf site	V72.40	Pregnancy test unconfirm
789.01	Abdmnal pain rt upr quad	V72.60	Laboratory exam NOS
789.03	Abdmnal pain rt lwr quad	V72.62	Routine physicl lab exam
789.06	Abdmnal pain epigastric	V72.63	Pre-procedure lab exam
789.07	Abdmnal pain generalized	V72.83	Oth spcf preop exam
789.09	Abdmnal pain oth spcf st	V72.84	Preop exam unspcf
789.59	Ascites NEC	V74.1	Screening-pulmonary TB
790.29	Abnormal glucose NEC	V74.5	Screen for veneral dis
790.6	Abn blood chemistry NEC	V76.12	Screen mammogram NEC
793.80	Ab mammogram NOS	V76.2	Screen mal neop-cervix
793.89	Abn finding-breast NEC	V76.51	Screen malig neop-colon
794.31	Abnorm electrocardiogram	V81.2	Screen-cardiovasc NEC
795.01	Pap smear (ASC-US)		
796.2	Elev bl pres w/o hypertn		
799.02	Hypoxemia		
799.9	Unkn cause morb/mort NEC		
813.42	Fx distal radius NEC-cl		
836.0	Tear med menisc knee-cur		
840.4	Sprain rotator cuff		
844.2	Sprain cruciate lig knee		
846.0	Sprain lumbosacral		
847.0	Sprain of neck		
847.2	Sprain lumbar region		
959.01	Head injury NOS		
959.7	Lower leg injury NOS		
959.8	Injury mlt site/site NEC		
977.9	Poison-medicinal agt NOS		
V03.81	Nd vac hmophilus inflnz b		
V03.82	Nd vac strptcs pneumni b		
V04.81	Vaccin for influenza		
V04.89	Vaccn/inoc viral dis NEC		
V05.3	Need prphyl vc vrl hepat		
V06.1	Vaccination for DTP-DTaP		
V06.8	Vac-dis combinations NEC		
V06.9	Vac-dis combinations NOS		
V20.2	Routin child health exam		
V22.0	Supervis normal 1st preg		
V22.1	Supervis oth normal preg		
V22.2	Preg state, incidental		
V23.41	Preg w hx pre-term labor		
V23.89	Suprv high-risk preg NEC		
V23.9	Suprv high-risk preg NOS		
V24.2	Rout postpart follow-up		
V25.09	Contraceptive mangmt NEC		
V25.11	Insertion of iud		
V25.2	Sterilization		
V25.49	Contracept surveill NEC		
V25.9	Contraceptive mangmt NOS		
V27.0	Deliver-single liveborn		
V28.89	Antenatal screening NEC		
V30.00	Single lb in-hosp w/o cs		
V30.01	Single lb in-hosp w cs		
V31.01	Twin-mate lb-in hos w cs		
V43.3	Heart valve replac NEC		
V44.1	Gastrostomy status		
V45.89	Post-proc states NEC		
V54.81	Aftercare joint replace		
V57.1	Physical therapy NEC		
V57.21	Encntr occupatnal thrpy		
V57.89	Rehabilitation proc NEC		
V58.0	Radiotherapy encounter		