

Medical Necessity Criteria

Sendero uses screening criteria, including Milliman Care Guidelines, InterQual Criteria and criteria from other recognized sources, to assist in making medical necessity determinations. The screening criteria are objective, clinically valid, compatible with established principles of health care, and flexible enough to deviate from the normal, when justified, on a case-by-case basis. Each case is reviewed individually, for special circumstances that may cause deviation from the standard. Utilization management screening criteria are available for review by calling Sendero Health Services at 1-855-297-9191.