



PRIOR AUTHORIZATIONS DATA for 2024: APPROVALS – DENIALS - APPEALS

PRIOR AUTH DATA:

Total of Prior Auths 2024	9,681	Percentage of Total Request:	100%
Total Number – Approvals	7,988	Percentage of 2024 Approvals	82.5%
Total Number - Denials	880	Percentage of 2024 Denials	9.0%
Total Number – Void/Gold Card/Withdrawn/Cancelled	813	Percentage of 2024 Other	8.3%

APPEALS and IRO DATA:

Total of Denials 2024	880	Percentage of Total Request:	9.0%
Total Number – Appeals 2024	21	Percentage of 2024 Denials that were Appeals	2.3%
Total Number – Upheld	7	Percentage of 2024 Appeals that were Upheld	33.3%
Total Number – Overturned	14	Percentage of 2024 Appeals that were Overturned	66.6%
Total Number - IRO 2024	2	Percentage of Total Appeals that went to IRO:	0.2%
Total Number – IRO Upheld	1	Percentage of 2024 IRO that were Upheld	50.0%
Total Number – IRO Overturned	1	Percentage of 2024 IRO that were Overturned	50.0%