

Provider Manual Updated

The Sendero Health Plans Provider Manual has been updated effective for dates of service beginning 2/1/2020. Sendero reviews and revises the Provider Manual at regular intervals throughout the year. Please be sure you are familiar with information in the Manual, including the following:

- Chapter 1.0 – Prior Authorization List
 - Prior Authorization List - Medical*
 - Outpatient Services/Treatment**
 - Updated wording from Injectable drugs > \$500 AWP to Injectable drugs > \$500 per line item
- Appendix A
 - Updated Sendero Idealcare and SelectCare ID cards with 2020 copies
- Updated Health Plan logo and references in Manual to Sendero Health Plans

Paper copies of the Provider Manual are available upon request by contacting Sendero Network Management at 1-855-895-0475.