

## **Provider Manual Updated**

The Sendero Health Plans Provider Manual has been updated effective for dates of service beginning 10/1/2022. Sendero reviews and revises these plan documents throughout the year. Please be sure you are familiar with the following update.

- Chapter 6.4 - Prior Authorization
  - Added Physician and Provider Preauthorization Exemptions information
  
- Appendix A
  - Added Provider Preauthorization Exemption Correspondence Preference Form and Physician and Provider Preauthorization Exemptions Policy

Paper copies of the Provider Manual are available upon request by contacting Sendero Network Management at 1-855-895-0475.