

## **IdealCare Provider Manual Updated**

The Sendero Health Plans IdealCare Provider Manual has been updated effective for dates of service beginning 10/1/2019. Sendero reviews and revises the Provider Manual at regular intervals throughout the year. Please be sure you are familiar with information in the manual, including the following:

- Chapter 1.0 – IdealCare Prior Authorization List

### *Prior Authorization List - Medical*

#### **Outpatient Services/Treatment**

- Removed: PT, ST, or OT

#### **Ancillary/Specialty/Lab Services**

- Removed: Chiropractic care > 8 visits
- Removed: Renal Dialysis

#### **DME/Orthotics/Prosthetics**

- Removed: Continuous Passive Movement (CPM) Machine
- Removed: Breast Pumps > \$250
- CPAP/BiPAP machines

Paper copies of the Provider Manual are available upon request by contacting Sendero Network Management at 1-855-895-0475.