



## Billing Update - National Drug Code Requirements

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Effective for dates of service 7/08/2021 and after, Sendero Health Plans requires the appropriate 11-digit National Drug Code (NDC) on drug related services for all professional claims and facility claims for outpatient services. The NDC must be a valid code that corresponds with Food and Drug Administration (FDA) NDC. This requirement includes CMS-1500 and UB-04 paper claims and 837 Electronic Data Interface (EDI) transactions.

Drug-related medical claims without a NDC number or with an invalid NDC number will be denied. All claims denied for this reason must be corrected and resubmitted timely to Sendero for reconsideration.

**\*FAQ: If the medication comes in a box with multiple vials, should I use the NDC number on the box or the NDC number on the individual vial?**

If the medication comes in a box with multiple vials, use the NDC on the box (outer packaging).