

IdealCare Provider Manual Updated

The Sendero Health Plans IdealCare Provider Manual has been updated. Sendero reviews and revises the Provider Manual at regular intervals throughout the year. Please be sure you are familiar with information in the manual, including the following:

- 7.5 Timeliness of Billing
- 7.8 Billing Requirements
- 7.14 Billing for Immunization and Vaccine Services
- 7.17 Coordination of Benefits (COB) Requirements
- 7.21 Filing a Reconsideration or Appeal for Non-payment of a Claim

Paper copies of the Provider Manual are available upon request by contacting Sendero Network Management at 1-855-895-0475.