

IdealCare Provider Manual Updated

The Sendero Health Plans IdealCare Provider Manual has been updated effective for dates of service beginning 12/1/2019. Sendero reviews and revises the Provider Manual at regular intervals throughout the year. Please be sure you are familiar with information in the manual, including the following:

- Chapter 1.0 – IdealCare Prior Authorization List

Prior Authorization List - Medical

Outpatient Services/Treatment

- Removed: Wound care services, including referral to wound care centers, use of wound vacuum devices and specialized wound dressings.

Paper copies of the Provider Manual are available upon request by contacting Sendero Network Management at 1-855-895-0475.